**How to fix Orbi’s purple light issue?**

In terms of mesh networks, Netgear's Orbi is a top-tier option.

Using an Orbi satellite, you may be asking what the **Orbi purple light** represents. Please read on. A restricted wifi connection and an inability to sync are possible explanations for the **Orbi purple light error.**

Your **Orbi purple-light** problem will be solved by following these processes.

**What is meant by Purple Light?**

The light on the device revealed your Netgear Orbi's status and signal strength. Blue light would fade on a good day. An **Orbi blinking purple light**, on the other hand, is a mystery.

There are only two possibilities when you see a purple light on your Orbi:

* Your device cannot access the internet. The satellite may be out of range, or there may be a problem with the connection.
* Orbi satellites cannot connect to the router for a sync. An all-purple light indicates that a sync attempt was unsuccessful.

Please examine where the light is coming from before doing anything else with your gadget. The satellite or the router is to blame.

**How to Fix?**

**Ensure that all of your wiring and cables are in good working order.**

The wires and connections around the router and satellite are often overlooked. However, even a few millimeters of slack in a connector might lead to severe issues.

Make sure that the ethernet wire is correctly plugged in. The WAN port on the Orbi must be connected to the modem first.

Each wire should be securely attached and plugged into its designated connector before continuing.

Check the light on your Orbi after everything is safe and in its proper place. If the color is still purple, proceed to the next step.

**Restart the Orbi router.**

Router performance can be restored by restarting the device. It's a simple job that you can complete on your own.

* Make a note of where the satellite is plugged in and disconnect it before turning it off.
* Allow a few minutes to pass.
* Plug it back in after that.
* Hold on until the router has started up.

Once that process is complete, your router should be ready to use. Make sure the **Orbi purple light** is still on before moving on.

**Reboot the Orbi network as a whole.**

You may need to reset the entire network if rebooting the router/satellite didn't help. Turning off the modem, router, and satellites is a prerequisite for this procedure.

This method is time-consuming and must be completed sequentially. So, here's how to get it done:

* Disconnect the satellite, router, and all three modem/router/internet connection components. Once you've done that, unplug it completely.
* Turn on the modem by connecting it to an electrical outlet and plugging it in. Then, please wait at least two minutes for it to start up and steady before moving on.
* Turn on the Orbi router by re-connecting it to the power supply.
* Turn on the satellite after reconnecting it.
* Let the router and satellite connect after they have finished booting.
* The restart of your Orbi network was a success. **Orbi purple light error** should no longer be visible.

Is it still not working? Go ahead and try the next step.

**Sync the Router and Satellite**

Connecting the router and satellite in sync fixed the **Orbi purple light** issue for specific users. You must follow the steps in the correct order.

You can do it this way:

* Plug the satellite into a power source before using it. Then, could you switch it on and see what happens?
* On your Orbi router, press the SYNC button.
* Sync your Orbi satellite by pressing and holding the SYNC button for 2 minutes.
* Allow 3-10 minutes for the sync to complete. A white blinking light should be seen as the devices sync.

You should be able to get rid of the purple light on your Orbi after following those steps. If that doesn't work, your next step should be to contact Netgear customer service.